



# Medicaid Care Management: Planning and Implementation of Managed Long Term Services and Supports: Step 2

Status Update: June 5, 2014

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# New Hampshire's Home and Community Based Services Waivers

- Developmental Disabilities Waiver [DD Waiver]
- Choices for Independence Waiver [CFI Waiver]
- Acquired Brain Disorders Waiver [ABD Waiver]
- In Home Supports Waiver [I.H.S. Waiver]

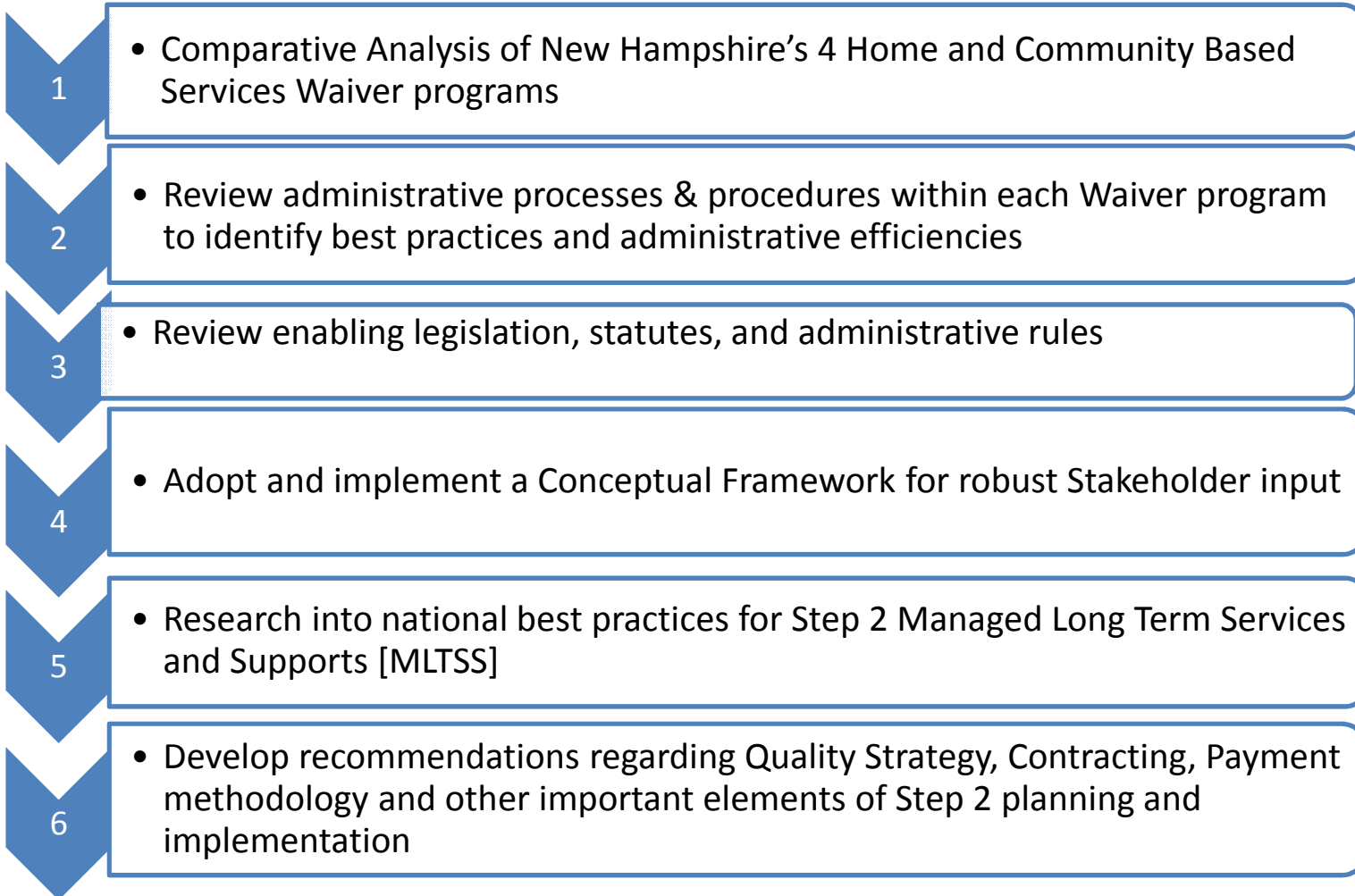
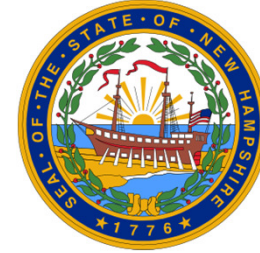
# Fundamental Constructs of Step 2 Planning and Implementation

- Build on the strengths of the current Long Term Services and Supports [LTSS] system in NH
- Values Based
  - Person Centered
  - Strong Emphasis on Participant Management and Direction
  - Strong Emphasis on Family Support
- Provide a continuum of services and supports designed to improve health, improve the experience of care and continue to manage costs
- Quality Measures will be developed based on these constructs, leverage the work of the NH Bureau of Developmental Services Quality Council and take into consideration recommendations received through stakeholder input

# Fundamental Constructs of Step 2 Planning and Implementation

- Services within each Waiver will continue, such as **[this is not an all inclusive list]**:
  - Residential Supports
  - Community Participation Services [formerly Day Habilitation]
  - Supported Employment
  - Respite
  - Environmental and vehicle modifications
  - Family Support
  - Assistive Technology
  - Adult In Home Care
  - Transportation
  - Adult Medical Day Services
  - Consolidated Services
  - Home Health Aide
  - Case Management

# Roadmap



# Stakeholder Engagement

- Stakeholder Engagement is critical to successful Managed Long Term Services and Supports planning and implementation. The following are two resources recommended to and adopted by DHHS to guide our work:
  - Center for Health Care Strategies: A Communications Work Plan to Engage Stakeholders in Medicaid Managed Long-Term Services and Supports Program Development
    - [http://www.chcs.org/media/Communications\\_Workplan\\_Tool\\_Final.pdf](http://www.chcs.org/media/Communications_Workplan_Tool_Final.pdf)
  - National Council on Disability, Medicaid Managed Care for People with Disabilities: Policy and Implementation Considerations for State and Federal Policymakers
    - <http://www.ncd.gov/publications/2013/20130315/>

# Stakeholder Engagement

The NH Bureau of Developmental Services Quality Council is one of several Primary Stakeholder groups representing:

- NH Family Support Councils  
[3 representatives]
- Direct Support Providers
- Enhanced Family Care Providers
- Area Agency Board of Directors  
[3 representatives]
- Community Support Network [CSNI]
- Private Provider Network [PPN]
- University of NH Institute on Disability
- Disabilities Rights Center
- Brain Injury Association of NH
- NH Council on Developmental Disabilities
- NH Department of Health and Human Services
- People First of NH
- Advocates Building Lasting Equality in NH [ABLE]
- NH Council on Autism Spectrum Disorders

# Stakeholder Engagement:

## Accomplishments to date

- The Quality Council:
  - Agreed to partner with DHHS to act as a primary stakeholder group: March 2014
  - Convened a Managed Care Subcommittee comprised of Council members and additional stakeholders: March 2014
  - Contributed significantly to the review of national best practices in Managed Long Term Services and Supports: April 2014
  - Will continue to leverage the expertise and broad stakeholder representation of Council members to provide input, feedback and recommendations to the NH Department of Health and Human Services



# Stakeholder Engagement: Accomplishments to date

- The NH Bureau of Developmental Services State Family Support Council:
  - Agreed to partner with DHHS to represent the viewpoint of families: April 2014
  - Also provided significant contributions to the review of national best practices in Managed Long Term Services and Supports: April 2014
- People First of New Hampshire
  - Agreed to partner with DHHS to represent the viewpoint of individuals who receive supports and services: April 2014
  - Stand ready to contribute and to provide stakeholder input

# Stakeholder Engagement:

- Developmental Services Area Agencies play a key role in the system of supports and services for individuals with developmental disabilities and acquired brain disorders and their families.
  - Contributed to the research into national best practices in Step 2 Managed Long Term Services and Supports: April 2014
  - Providing leadership for Area Agency and Managed Care Organization collaboration around Disease Management and Health Promotion for individuals with disabilities: May 2014

# Stakeholder Engagement:

## Choices for Independence Waiver and Nursing Facility Services

The Bureau of Elderly & Adult Services is committed to working with many stakeholder groups, including *but not limited to* the following:

- Adult Medical Day Association
- AARP
- Case Management Agencies
- Endowment for Health
- Home Care Association of NH
- NH Association of Counties
- NH Health Care Association
- State Council on Aging (SCOA)
- Transportation & Nutrition Providers
- NH Association of Residential Care Homes (NHARCH)

# Stakeholder Input:

## Public forums

- The NH Department of Health and Human Services will convene regional forums to elicit broad stakeholder input regarding planning and implementation of Step 2 Managed Long Term Services and Supports.
- Regional forums will be held starting in mid summer, 2014.
- Information regarding specific forum dates/times/locations will be distributed in June 2014.

# Next Steps

- Using the results of our research, input from Stakeholders and other information sources, develop **draft** recommendations regarding Quality Strategy, Contracting, Payment methodology and other elements of a Managed Long Term Services and Supports system
- Conduct regional public forums to obtain Stakeholder input, feedback and suggestions
- Continue on-going collaboration and engagement with the NH Bureau of Developmental Services Quality Council and other key stakeholder groups to finalize recommendations for planning and implementation of Step 2 Managed Long Term Services and Supports

# Questions/Comments

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